

## OUR STORY

Broadoaks presides over some of the finest walking country in England, so naturally, its owners wanted to offer the warmest welcome to everyone drawn to the Lake District National Park to stretch their legs - two and four-legged.

## MEET OUR GIRLS

Hello, we are Flo & Scout. We would like to welcome you to "our" lovely hotel - Broadoaks Country House which offers dog friendly accommodation. It took a lot of convincing to allow us to invite our friends to Broadoaks, so you will really need to be on your best behaviour or we will get into trouble.

Lots of people ask about our breed. We are CavaPoo's; our daddy was a Mini Tri-part Poodle and our mummy was a lovely Ruby King Charles Spaniel. We are not related as we are 18 months apart in age, but we are from the same breeder in Cheshire called Raffles.

Our wavy hair never comes out (unless we get stuck on those damn sheep fences!). Most people think our mummy has given us a "scouse" perm... how rude! We don't live at the hotel at the moment as our mummies live down South, but we do come up to the hotel and stay once a month just to check things out, especially the food.

Check out our 4 Paws Menu. Yum!

We look forward to meeting you

Flo & Scout  
XX 



## ETIQUETTE FOR THE PERFECT POOCH

1. Resident dogs must be over 12 months old, we allow a maximum of 2 medium sized dogs (up to 30kg) per room.
2. Dogs are charged at £25 DDB&B (Doggie Dinner, Bed & Breakfast) per night. The price will be reduced by £5 per night if you are bringing your own food.
3. We welcome well-behaved dogs in the following guest rooms:  
The Retreat, our Master Garden Suite - Riverhaven,  
2 Garden Suites - Rippledcan and Troutbeck and the Master Suite - Boudoir.
4. Dogs **'on a lead'** are permitted in the following areas:  
The Front Bar, our Music Room, all main front grounds and outside terraces.
5. Dogs **'off the lead'** are permitted in our rear dog walking field at the back of the hotel. This is a dedicated and enclosed area specifically for dog owners.
6. Dogs are **NOT** allowed in our Oaks Restaurant or in our Orangery.  
**Special note:** Our small front bar has 1 table that can be booked for 2 adults and 1 dog. We regret that this table can only be confirmed 24 hours in advance and is only available if we have less than 50% occupancy in the hotel.
7. We would strongly recommend not leaving your dog in our bedrooms unattended unless you know they don't fret. From past experience dogs that fret for their owners sometimes decide to scratch or chew items in our rooms. Replacement furniture especially our beds are not inexpensive!
8. If your dog causes disturbance to other guests while they are in our house or in your room then we may politely need to ask you to move your dog into your car or outside area.
9. A damage deposit of £250 will be held on a credit or debit card of your choice on check in. See our general terms and conditions on our website for more information.
10. Any damage found after your departure will be photographed, date stamped and emailed to you within 24 hours of your stay. Spoilage and damage charges will be applied to your account per clause 10 of our terms and conditions that can be found on our website. The amount will be held back from the damage deposit held, if this is not sufficient then you will be sent an invoice for the remaining amount. The amounts should be paid within 7 days of your departure.

We **ONLY** have 4 dog friendly rooms  
so call us on **+44 15394 45566** to make  
your reservation, sooner rather than later.

*"where boutique meets country house hotel"*

enquiries@broadoakscountryhouse.co.uk +44 15394 45566  
Broadoaks Country House Bridge Lane Troutbeck Windermere Cumbria LA23 1LA  
**broadoakscountryhouse.co.uk** Vat Reg. No. 911 534 550



4 PAW  
FRIENDLY

# BROADOAKS

COUNTRY HOUSE & GARDEN SUITES



A WARM WELCOME TO  
YOUR 4-LEGGED FRIENDS



# FLO & SCOUT'S BASIC HOUSE RULES

We begged our family to allow us to invite our friends to Broadoaks, so please be on your best behaviour or we will be invited to the next management meeting and be made to sit on the naughty chair! Even worse you might not be allowed to visit anymore.

Collars, leads and tiaras **MUST** be worn when in the main house and grounds.

**NO** jumping on the beds or furniture with dirty paws.

**NO** howling, barking in the house or in your room, or you will be asked to go and sit in your car.

We are **NOT** allowed to join the grownups in the Oaks Restaurant or Orangery.

We are **ALLOWED** in all other public rooms including the Music Room and the Bar.

Full T&Cs for adults to read can be found on the back of this leaflet.

## WALKIES

We have a 'lead-free' field for that all important first leg-stretch after your journey to Broadoaks, or after breakfast. Take a right when you exit the hotel and walk up Bridge Lane about 200 metres along the road, where you will find a gate with a sign on it. Your owners can even take their car if it is raining and park it inside the gate on the hard standing.

If the weather is nice why not take your meals with you and have a picnic? We have provided tables and chairs for the humans.

## COMPETITION TIME...

Scout says; "Like us on Facebook and post a picture of you wagtailing at Broadoaks in your favourite spot stating why you love Broadoaks so much and I might just invite you back if you make me smile."

Meet my lovely cousins  
Bear and Flint Martin

Scout  xx

## WHAT TO DO WHEN THE HUMANS ARE DINING?

Scout and I like to chill out on my blanket watching Garfield movies in the room, and in the summer months we like to use one of the outside 4 Paws Suites situated at the back of the hotel. That way we can see what is going on and take in plenty of that fresh Cumbrian air.

We then get to have another walk back to the room at the end of the night.

### Human Note:

Our dog suites are ideal if you don't want your dog to come back to your room after a long wet walk. They are also perfect just to use while you are having dinner. The centre section can be lifted inside if you have more than one dog. The suites are fully secure with padlocks if needed. Use is subject to availability on a first served basis. If your dog frets without you then we advise not leaving your best friend unattended in your room unless they are in a crate. Damage to our rooms can be a costly affair.

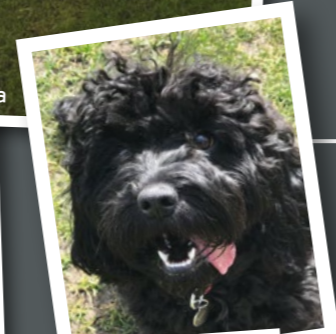
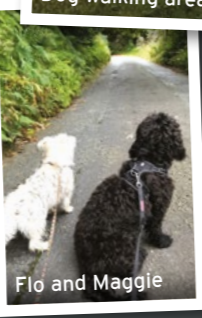
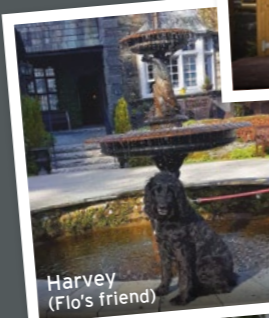
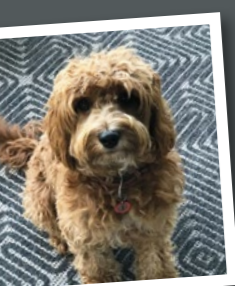
## FOOD GLORIOUS FOOD!

Let's talk about the most important things:  
**FOOD...**

I have worked very hard with our chef Sharon and the chefs at Bob & Lush to put a special menu together for your stay. We hope you like it.

The Bob & Lush food is perfect for my Gluten Free allergies. If you do have any other special dietary requirements then just let us know before you arrive and Sharon has promised me that she will do her best to prepare something to suit your taste buds.

love Flo 



# 4 PAWS MENU

Included in the DDB&B (Doggie Dinner, Bed & Breakfast) package

## AFTERNOON TEA TREATS

A Treat Pack will be in your room for your arrival

## EVENING MEAL

(Delivery time to be arranged with Reception)

### Canapé

### Scrumptious Salmon Bites

Made from 100% natural salmon skins with a crisp crunch.

### Mains

(All mains are served with a handful of Bob & Lush Premium Duck Kibble)

### Bob & Lush Light & Tasty Slow-cooked Salmon 100g

100% fresh and juicy salmon, with delicious sweet potatoes, swede and lentils. Healthy, tasty and low in calories and fat.

### Bob & Lush Premium Lamb with Carrots 100g

Containing 70% Lamb, this was developed by a chef using gourmet techniques normally reserved for humans.

### Roast Chicken Breast or Slices of Ham

Served cold from our fridge, diced served with boiled rice.

## NEXT DAY BREAKFAST

(Please order the day before from Reception, we will deliver the dish to your room or agree a time for you to pick it up from us)

### Bowl of Bob & Lush Premium Duck Kibble

Served with chopped up Warm Bacon or Sausage and a drizzle of Bob & Lush Gravy.

## Broadoaks Country House is delighted to work in partnership with Bob & Lush

Bob & Lush were both ill with allergies and their owners could not find a decent food for them. It was important for their diet that they didn't have food that was full of grains and sweeteners. So, the owners set up a company named after their dogs and set out to create a selection of healthy food options.

All Bob & Lush products are made from fresh meat and potatoes, peas and carrots. The food is properly hypoallergenic, and they only use one type of meat in each dish to create a true exclusion diet, this dramatically reduces the chance of allergies. So, when they say "duck" they really mean duck. They also, steer well clear of common allergens like dairy or eggs.

**Note: This menu may change a little at Christmas!** Please check with our team at Reception.